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**\*\* CONTINUING DATA \*\*\*\*\***

This application is a CIP of 10/002,023 10/18/2001 ABN which is a CIP of 09/668,209 09/22/2000 ABN  
 which is a CIP of 09/406,063 09/27/1999 ABN ✓ *JAM*

**\*\* FOREIGN APPLICATIONS \*\*\*\*\****NONE JAM***IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

\*\* 10/20/2003

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CO	SHEETS DRAWING 4	TOTAL CLAIMS 22 ✓	INDEPENDENT CLAIMS 3 ✓
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met				
Verified and Acknowledged	<i>Brian Boronich JAM</i> Examiner's Signature	Initials			

**ADDRESS**

30400

**TITLE**

Methods for improving an organization using cultural characteristics defined by leadership from customer research

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